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7			
8	SUPERIOR COURT OF ARIZONA		
9	COUNTY OF PINAL		
10	JOHNSON UTILITIES, LLC, an Arizona	CASE NO. 0 1 3 0 2 4 2 0	Ì
11	limited liability company and GEORGE H.	CASE NO.	
12	JOHNSON, an individual,	COMPLAINT	
13	Plaintiffs,	COMILAINI	
14	v.		
15		GILBERTO V. FIGUEROA	
16	EMILY HUGHES and JOHN DOE HUGHES, married individuals, JOHN DOES AND JANE DOES I-X, ABC		
17	PARTNERSHIPS I-X, ABC LIMITED LIABILITY COMPANIES I-X; XYZ	·	
18	CORPORATIONS I-X,		
19	Defendants.		
20			
21	Plaintiffs JOHNSON UTILITIES, LLC and GEORGE H. JOHNSON (hereinafter		
22	·		
23	collectively "Plaintiffs"), by and through their undersigned counsel, for their Complaint		
24	against Defendants EMILY HUGHES and JOHN DOE HUGHES (collectively herein		
25	named "Defendants"), hereby allege and state as follows:		
26	PARTIES, JURISDICTION AND VENUE		
27			
28	1. Plaintiff Johnson Utilities, LLC is an Arizona limited liability company with		

its principal place of business in Maricopa County, Arizona.

- 2. Plaintiff George H. Johnson is an individual living in Maricopa County, Arizona, and is the owner of Johnson Utilities, LLC.
- 3. Defendant Emily Hughes is an individual residing in Pinal County, Arizona.

 Upon information and belief, Defendant is married.
- 4. All actions taken by Defendant as alleged in this Complaint were taken for the benefit of her marital community.
- 5. John Does and Jane Does I-X, ABC Partnerships I-X, ABC limited liability companies I-X; XYZ Corporations I-X are fictitious names designating an individual or individuals, masculine or feminine, or legal entities not yet identified who have acted in concert with the named Defendant either as principals or agents or co-participants whose true names Plaintiff will insert when identified as if correctly named originally.
 - 6. Jurisdiction and venue are proper in this Court.

GENERAL ALLEGATIONS

- 7. Plaintiff Johnson Utilities, LLC is a utility company regulated by the Arizona Corporation Commission, which services numerous water and wastewater users throughout Northern Pinal County, Arizona.
- 8. Defendant is a water and wastewater customer of Plaintiff Johnson Utilities, LLC and resides at 29366 N. Yellow Bee Drive, San Tan Valley, Arizona, which address is located within the service territory of Plaintiff.
 - 9. Since early 2013, Defendant has repeatedly expressed extreme hostility

towards Plaintiffs.

- 10. Defendant has repeatedly harassed Plaintiffs as a result of such hostility.
- 11. At some point in late 2012 or early 2013, Defendant participated in forming and/or joined a group called "Citizens Against Johnson Utilities."
- 12. This group was renamed the "San Tan Valley Safe Water Advocates" in or about August of 2013. Both Citizens Against Johnson Utilities and the San Tan Valley Safe Water Advocates are hereinafter referred to as the "Group."
- 13. During her involvement with the Group, Defendant has repeatedly issued disparaging statements concerning Plaintiffs.
- 14. Indeed, Defendant has taken every opportunity to disparage and harm Plaintiffs' interests, and has engaged in a ceaseless vendetta against Plaintiffs.
- 15. The Group has hosted a Facebook page which has been accessible to an undetermined number of individuals.
- 16. Defendant has made numerous disparaging postings on this Facebook page concerning Plaintiffs.
- 17. In June of 2013, Plaintiff Johnson Utilities, LLC was going to be appearing before the Arizona Corporation Commission regarding the rates to be authorized for its water and wastewater services.
- 18. Due to the costs associated with operating the utility (specifically including the costs associated with income tax expenses), Plaintiff Johnson Utilities, LLC intended to request permission from the Arizona Corporation Commission to increase the rates to be

charged for such services to take into account those expenses.

- 19. Defendant had the intent to oppose any rate changes that could be beneficial to Plaintiff Johnson Utilities, LLC.
- 20. Plaintiff Johnson Utilities, LLC was scheduled to appear before the Arizona Corporation Commission on June 11, 2013 at 12:00 P.M. to request the increase in rates.
- 21. Throughout the spring and summer of 2013, Defendant had complained of low water pressure at her residence.
- 22. In a bid to derail Plaintiff Johnson Utilities, LLC's request for a rate increase, Defendant formulated a scheme to defame and disparage Plaintiff to influence the Arizona Corporation Commission to deny the request.
- 23. At some point on or prior to June 10, 2013, with the intent to hurt, harm, and disparage Plaintiffs, Defendant contacted CBS 5 News, and indicated that she was experiencing low water pressure that she wished to demonstrate.
- 24. CBS 5 News agreed to come to her residence to hear her complaint and view the water pressure in her residence.
- 25. On June 10, 2013, Defendant posted the following written statement on the Group's Facebook page: "Channel 5 news is on their way to my house right now. I need people who can comment on bad water pressure to my house in 30-40 minutes."
- 26. Nowhere in this communication did Defendant mention yellow or discolored water, and the sole complaint mentioned was low water pressure.
 - 27. When CBS 5 News arrived, no water pressure issues were observed, as

documented in their story.

- 28. In the event her complaint about low water pressure did not materialize,

 Defendant had formulated an alternative scheme to portray Plaintiffs in a disparaging light.
- 29. While CBS 5 News was at her residence, Defendant claimed that she was receiving water that was discolored bright yellow.
- 30. She performed a demonstration that was filmed, which appeared to show bright yellow water coming out of her faucet.
- 31. Prior to this date, Plaintiffs received no related complaints of discolored water in her area, or anywhere else that would match the color in Defendant's demonstration.
- 32. Prior to contacting CBS 5 news, Defendant never contacted Plaintiffs with any complaints of discolored water.
- 33. During her interview with CBS 5 News, Defendant was asked whether or not she had ever contacted Plaintiffs with complaints about discolored water. Upon information and belief, she indicated that she had not.
- 34. In a June 21, 2013 posting on the Group's Facebook page, Defendant stated as follows: "JU said, 'you never called, so how were we supposed to know you had a problem?' When we all get it, that JU know exactly what's going on and what the issues are. When we people attempt to contact, JU is notorious for 'no comment' or being completely unavailable."
 - 35. Defendant indicated and/or implied that the water coming out of the faucet

was discolored as a result of Plaintiffs' actions and/or omissions.

- 36. After meeting with Defendant and filming the story, CBS 5 News departed.
- 37. After CBS 5 news departed, Defendant posted the following written statement on the Group's Facebook page: "I think we just saved ourselves a trip to Phoenix tomorrow! Woohoo!"
- 38. In this posting, Defendant indicated that it had been her intent to travel to Phoenix to oppose Plaintiff Johnson Utilities, LLC at the Arizona Corporation Commission, but that such a trip would be unnecessary because of the damage she inflicted on Plaintiffs through the CBS 5 News story.
- 39. CBS 5 News televised the story and published the interview and demonstrations on June 10, 2013.
- 40. The CBS 5 News story was widely published and appeared on public television throughout the State of Arizona.
 - 41. The CBS 5 story resulted in extreme damage to Plaintiffs' reputations.
- 42. Upon information and belief, as a result of the CBS 5 News story, the ACC delayed hearing Plaintiff Johnson Utilities, LLC's rate request, which hearing did not take place as scheduled on June 11, 2013.
- 43. Defendant's statements and implications were false and entirely fabricated by Defendant.
- 44. The yellow water demonstrated by Defendant to CBS 5 News was not caused by Plaintiffs.

- 45. Immediately after the CBS 5 news story ran, and on June 11, 2013 (the following day), Plaintiff Johnson Utilities, LLC checked the water of the surrounding neighbors.
- 46. Specifically, Plaintiff Johnson Utilities, LLC checked the water delivered at the following addresses: 29350, 29361, 29362, 29373, 29374, and 29382 N. Yellow Bee Drive, Queen Creek, Arizona.
- 47. All of these residences draw water from the same water main that supplies water to Defendant's residence.
- 48. The water supplied to these residences is the same water supplied to Defendant's residence.
- 49. No portion of infrastructure that Plaintiff Johnson Utilities, LLC is responsible for supplies water independently to Defendant's residence that does not also serve the neighboring residences.
- 50. In addition to testing the water at those addresses, Plaintiff Johnson Utilities, LLC interviewed residents on Defendant's street.
 - 51. None of the residents indicated that they had received discolored water.
- 52. Plaintiff Johnson Utilities, LLC performed tests of the water delivered to the neighboring residences, and all test showed water that was acceptable in all respects.
 - 53. No samples showed any discolored water.
- 54. No discolored water was provided to any of Defendant's neighbors at or around the time of the CBS 5 news story.

- 55. Based upon the applicable infrastructure, it would have been impossible for Defendant to receive discolored water from Plaintiffs while the neighboring residents not receive discolored water.
- 56. Plaintiff Johnson Utilities, LLC also tested samples of water from Defendant's residence, and likewise no discolored water was observed.
- 57. No discolored water was delivered by Plaintiffs to Defendant at or around the time of the CBS 5 news story.
- 58. No customers serviced by the water plant that services Defendant complained to Plaintiffs of discolored water at or about the time of the CBS 5 news story.
- 59. To the extent that any discolored water was present in Defendant's residence, such discolored water was either caused by Defendant's own pipes or appliances, or the demonstration was deliberately staged in order to harm Plaintiffs' reputation.
- 60. In the evening of June 10, 2013, Defendant posted the following on the Group's Facebook page: "She [the CBS 5 news interviewer] said to save your discolored water and she would have people test it. She and I both wish I had saved some of that yellow water."
- 61. Despite claiming to have received yellow and discolored water, Defendant conveniently chose not to save any of that water.
- 62. Defendant chose not to save that water because she knew that testing of the water would show that it was discolored either due to Defendant's own pipes or appliances or that it was discolored due to Defendant's own actions to deliberately stage the

demonstration.

- 63. No samples of yellow and discolored water have been produced to Plaintiffs for testing to date.
- 64. Defendant has made numerous other false and disparaging statements concerning Plaintiffs on the Group's Facebook page.
- 65. On June 13, 2013, Defendant falsely stated on the Group's Facebook page that "George Johnson does not run an honest business."
- 66. On June 17, 2013, Defendant falsely suggested that maintenance on a fire hydrant was caused by "yellow water."
- 67. On June 20, 2013, Defendant surreptitiously recorded a conversation with a representative of Plaintiffs' and then falsely stated on the Group's Facebook page that Plaintiff Johnson Utilities, LLC "isn't exactly forthright with us."
- 68. On June 20, 2013, Defendant posted a written statement on the Group's Facebook page and falsely implied that Plaintiffs hide information from the Environmental Protection Agency, by stating "if you've got nothing to hide, why not report to the EPA?"
- 69. Plaintiff Johnson Utilities, LLC is not required to report to the EPA, and it is not "common practice" for utilities in Plaintiff's position to do so.
- 70. On June 23, 2013, Defendant posted the following written statement on the Group's Facebook page: "I just learned about someone last night, who had 7 miscarriages while living in Johnson Ranch. She moved to Tucson a few years ago and has been able to have 2 healthy kids, no more miscarriages."

- 71. In so writing, Defendant falsely implied that the water supplied by Plaintiffs is poisonous and causes miscarriages.
- 72. Plaintiff Johnson Utilities, LLC does not supply water that causes miscarriages.
- 73. On June 29, 2013, Defendant falsely wrote on the Group's Facebook page the following: "George Johnson has used bribery and intimidation to shut down groups and individuals opposed to his business."
- 74. In so writing, Defendant falsely accused Plaintiffs of engaging in criminal actions.
- 75. On June 30, 2013, Defendant falsely stated on the Group's Facebook page that Plaintiff Johnson Utilities, LLC's water was "smelly yesterday."
- 76. On July 1, 2013, Defendant falsely wrote on the Group's Facebook page that Plaintiff Johnson Utilities, LLC supplies "stinky water," and falsely wrote the following: "Flattery, bribery, and intimidation is what we have been warned about by those with GJ [George Johnson] experience."
- 77. In so writing, Defendant falsely accused Plaintiffs of engaging in criminal actions.
- 78. Throughout these activities, Defendant has claimed to be motivated solely to ensure that clean and potable water be provided.
- 79. However, Defendant has vocally supported an *in situ* copper mining project in Pinal County proposed by Curis Resources that has great potential to negatively impact

the water resources of Pinal County through the accidental release of pollutants into the groundwater.

- 80. On July 11, 2013, in response to a posting mentioning the Curis mine in the context of fracking, Defendant wrote the following on the Group's Facebook page: "I just finished up a tour with the Florence Copper Mine. SO interesting and educational! I want to clarify that my issues solely are with getting consistent water quality. That being said, my opinion is there's a correlation, whether some say its big or some say its small, to the safety of our water and to certain businesses who oppose said mine."
- 81. It is well known that Plaintiffs are leading opponents of the mining project, and the context makes it clear that Defendant is referring to Plaintiffs in this posting.
- 82. Defendant's support of the Curis mining project that could negatively impact the water resources of Pinal County demonstrates that her motivations in making the above-referenced false statements was not to protect water resources, but was rather motivated by malice towards Plaintiffs.
- 83. Upon information and belief, Defendant has issued verbal and written disparaging false statements about Plaintiffs other than those listed above, which may be revealed upon further investigation and discovery.
- 84. The above-referenced statements were made by Defendant who knew them to be false or was reckless in disregarding their truth or falsity.
- 85. The above-referenced statements were made with malice and with intent to harm Plaintiffs.

- 86. The above-referenced statements were intended to damage Plaintiffs' reputation within the business community.
- 87. The above-referenced statements were false and/or cast Plaintiffs in a false light.
- 88. Defendant was aware, or should have been aware, that the above-referenced statements were false and/or cast Plaintiffs in a false light.
 - 89. The above-referenced statements were published to third parties.
 - 90. The publication of the above-referenced statements was not privileged.
 - 91. Plaintiffs did not consent to the publication of the statements.
 - 92. The foregoing statements are actionable per se.

COUNT I (Defamation)

- 93. All prior allegations are re-alleged as if fully set forth herein.
- 94. The Defendant made statements as outlined above that were designed to and did in fact harm Plaintiffs' reputation.
 - 95. These statements were defamatory on their face.
- 96. The communications were widely distributed and/or were published far beyond any individuals or entities with a legitimate need to review the information.
 - 97. The statements were not privileged.
 - 98. The statements were false.
 - 99. The statements were motivated by actual malice on Defendant's part.
 - 100. Plaintiffs did not consent to the publication of the statements.

- 101. The statements resulted in damage to Plaintiffs' reputation.
- 102. Plaintiffs are entitled to actual and/or nominal damages in an amount to be proven at trial.
- 103. The publication of the statements was made with reckless disregard of the lawful rights of Plaintiffs, were intentional and willful and were of such an outrageous nature as to give rise to punitive damages.

COUNT II (Injurious Falsehood)

- 104. All prior allegations are re-alleged as if fully set forth herein.
- 105. As set forth more fully above, Defendant has false statements harmful to Plaintiff Johnson Utilities, LLC.
 - 106. The statements were published to third parties.
- 107. The contents of these published statements were widely distributed, and/or were distributed individuals and entities with no legitimate need to review the information.
- 108. The statements were intended to harm Plaintiff Johnson Utilities, LLC's interests and to falsely disparage Plaintiff Johnson Utilities, LLC's products and services.
- 109. Defendant either recognized or should have recognized that the statements would harm Plaintiff Johnson Utilities, LLC.
- 110. The statements are reasonably likely to discourage others from dealing with Plaintiff Johnson Utilities, LLC and/or otherwise interfere with its relationships with others.
 - 111. Defendant either knew that the statements were false or acted in reckless

disregard to their truth or falsity.

- 112. Plaintiff Johnson Utilities, LLC has been monetarily damaged as a direct and proximate result of the statements of Defendant.
- 113. As a result of Defendant's actions, the Coolidge School District did not accept water for 1-2 days, which resulted in diminished water and wastewater service sales.
- 114. As a result of Defendant's actions, Plaintiff Johnson Utilities, LLC was required to perform additional, unnecessary and expensive water quality testing.
- 115. Upon information and belief, as a contributing result of Defendant's actions, the Arizona Corporation Commission postponed Plaintiff Johnson Utilities, LLC's rate hearing and delayed the implementation of the requested rate increase.
- 116. Plaintiff Johnson Utilities, LLC also incurred additional legal and administrative costs to address Defendant's false claims.
- 117. Based upon Plaintiff Johnson Utilities, LLC's preliminary review, the direct out-of-pocket costs resulting from Defendant's actions (not including the damage to Plaintiff's reputation) exceed \$100,000.00.
- 118. As a result of Defendant's actions, Plaintiff Johnson Utilities, LLC has been damaged in an amount to be proven at trial.
 - 119. Defendant's actions were motivated by malice.
- 120. The publication of the statements was made with reckless disregard of the lawful rights of Plaintiff Johnson Utilities, LLC, were intentional and willful and were of

such an outrageous nature as to give rise to punitive damages.

WHEREFORE, Plaintiffs Johnson Utilities, LLC and George H. Johnson pray for Judgment against Defendant as follows:

- A. For compensatory out-of-pocket damages in an amount to be determined at trial, which amount Plaintiff Johnson Utilities, LLC presently estimates will exceed \$100,000.00.
- B. For compensatory damages to Plaintiffs' reputations in an amount to be proven at trial;
 - C. For nominal damages in an amount to be proven at trial;
 - D. For punitive damages in an amount to be proven at trial;
- E. For the reasonable attorneys' fees incurred in bringing this action to the maximum extent permitted by law;
 - F. For the costs and expenses incurred in bringing this action;
 - G. For pre-judgment and post-judgment interest at the statutory rate; and
 - H. For such further relief as this Court may deem just and proper.

Dated this _____ day of October, 2013.

MARGRAVE CELMINS, P.C.

Michael L. Kitchen Attorneys for Plaintiffs

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